

Wind River Cloud Platform ServiceNow Discovery Workshop

A four-day onsite discovery engagement with industry-leading Wind River experts to define and accelerate your ServiceNow-enabled cloud journey.

Wind River's Discovery Service helps enterprises swiftly align business goals with technical requirements for cloud transformation, building on our strong partnership with ServiceNow. Through a focused, four-day onsite workshop, we define how Wind River® Cloud Platform can be deployed and managed with ServiceNow integration, capturing key use cases, IT/OT workflows, requirements, and automation opportunities for edge cloud environments.

The result? A clearly documented path to design, plan, and implement your ServiceNow-enabled Cloud Platform solution.

SERVICE HIGHLIGHTS

- **Accelerate cloud adoption:** Align use cases, SLAs, and requirements early.
- **Reduce costs:** Optimize license spend and consolidate workloads into private clouds.
- **Mitigate risk:** Identify requirements, assumptions, constraints, and risks up front.
- **Improve efficiency:** Automate IT/OT workflows to reduce manual work and error.
- **Leverage ServiceNow:** Extend the existing ServiceNow [Service Catalog](#) for faster adoption.



To discuss scheduling a Discovery Workshop, contact your Wind River account manager or visit

www.windriver.com/contact

WORKSHOP AGENDA

Day 1: User Interactions and Desired State	Day 2: Workflows and Application Needs	Day 3: Infrastructure Requirements and Sizing	Day 4: Automations and Delivery Plan
Align on desired state, target system/service, and migration timeline.	Model end-to-end workflows (SIPOC) and identify ServiceNow integration points.	Define sizing: storage, CPU, memory, network, and server selection.	Identify workflows requiring automations across infrastructure, platform, and application layers.
Identify key user interactions with system (requester, admin, operator, DevSecOps) and their needs.	Capture application SLAs and high-level infrastructure requirements to support them.	Capture availability, resiliency, performance, scale, security, and platform support needs (Kubernetes or OpenStack).	Finalize delivery prerequisites, staffing, procurement, milestones, and risk mitigation plan.

Outcome: A Discovery Document detailing workshop results and outlining specific recommended next steps to design, plan, and implement your solution.

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WIND RIVER PROFESSIONAL SERVICES

The CMMI Level 3–rated Wind River Professional Services organization leverages years of system design and development expertise to work collaboratively with customer design and program teams. Professional Services interprets system requirements; architects platform options; and provides recommendations for meeting business, technical, and program goals.

» For more information, visit www.windriver.com/services.

WIND RIVER EDUCATION SERVICES

Wind River offers instructor-led, on-demand, and mentored learning, including our anytime, anywhere access to online subscription-based e-learning.

» For more information, visit www.windriver.com/studio/services/education.

WIND RIVER CUSTOMER SUPPORT

Our customers are backed by our award-winning global support organization. We offer live help in multiple time zones, the online Wind River Support Network with multifaceted self-help options, and optional premium services to provide developers the fastest possible time-to-resolution.

» For more information, visit www.windriver.com/services/customer-support.

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